

# GREAT PLATES DELIVERED



## Frequently Asked Questions – Restaurants & Food Providers

On April 24, 2020, Governor Gavin Newsom announced the launch of the **Great Plates Delivered program**. The program is designed to support adults 65 and older and adults 60-64 who are at high-risk from COVID-19, in staying home and staying healthy by delivering three (3) nutritious meals a day, and also provide essential economic stimulus to local businesses and workers struggling to stay afloat during the COVID crisis.

### PROGRAM OVERVIEW

#### How does the program work?

The City of Rancho Mirage will partner with multiple local Restaurants & Food Providers to deliver three (3) nutritious daily meals to qualified individuals enrolled in the program. 1-3 days worth of no heat or easy to re-heat meals will be provided to each participant, amounts will be determined by demand.

#### Which Restaurants & Food Providers qualify for participation in the program?

The City of Rancho Mirage determines which local Restaurants & Food Providers (e.g., restaurants, kitchens, local farms, caterers) are eligible to participate in the program. Selection is contingent on food provider's ability to meet volume and nutritional standards; source local produce/meats (if able); meet cultural needs; and prioritize local jobs, worker retention, worker health and safety, and standards of equity and fairness in employment practices, wages, hiring, and promotion. 100% of meals must be supplied by a food provider not currently participating in a state or federal meal service program.

#### How long will the program run?

The program runs until June 10, 2020, which is the timeframe currently approved by FEMA. The state intends on requesting an extension for the Great Plates Delivered program.

### APPLICATION AND MEAL DELIVERY PROCESS

#### How can I apply to participate in the program as a local food provider?

To participate, local Restaurants & Food Providers must contact the City of Rancho Mirage. The City will establish a streamlined process to apply to the program, including a screening process to ensure Restaurants & Food Providers meet program criteria. Contact the City of Rancho Mirage by emailing [greatplates@ranchomirageca.gov](mailto:greatplates@ranchomirageca.gov).

#### Are there any meal requirements?

Yes, each meal, at a minimum, must meet the following requirements:

- Breakfast low in sodium, no sugary drinks (<24 calories/8 oz. and of fruit juice, must be only 100 percent fruit juice allowed); and lunch/dinner a piece of fresh fruit or vegetable on each dish, and low in sodium, no sugary drinks (<24 calories/8 oz. and of fruit juice, must be only 100 percent fruit juice allowed).

#### How are meals delivered?

The City will determine how meals are delivered (through Restaurants & Food Providers, school bus drivers, delivery platform networks, etc.). Individuals delivering meals are subject to background checks.

#### What are the food safety requirements for delivery?

Restaurants & Food Providers should continue to follow established food safety protocols and best practices for retail food establishments and important COVID-19 recommendations. Resources include the following:

- FDA Guidance & CDC Guidance & CDPH Guidance.

#### How will I be reimbursed for meal deliveries?

Each local administrator determines program payment mechanisms.

Seeking Rancho Mirage restaurants to serve homebound, high-risk seniors able to:



**Prepare  
three meals  
per day**



**Deliver or  
use delivery  
service**



**Offer  
fresh, local  
options**

Call **877-652-4844** or email  
[greatplates@ranchomirageca.gov](mailto:greatplates@ranchomirageca.gov)